
CARING FOR YOUR NEW ELLIS KITCHEN



MADE BETTER BY

ELLIS



A WARM WELCOME TO YOUR NEW KITCHEN

Congratulations on the purchase of your new home and with it your new kitchen manufactured in Yorkshire by JT Ellis. We're proud to be a leading supplier of kitchens to UK house builders and proud of our heritage of producing quality furniture for over 130 years.

Ellis kitchen cabinets are built to last and will give you years of trouble free service if you look after them by following the expert advice and do's and don'ts outlined in this brochure.

We all hope that you have many years of happiness in your new home.

CARE & MAINTENANCE

GENERAL

Do not position kettles, toasters, steamers, sterilising units etc. under wall units, as these items cause damage to pelmet rails, kitchen doors and units. Do not position kettles, toasters, steamers, sterilising units etc. in close proximity to worktop mitred joints. Any water left standing on worktop mitred joints can penetrate the worktop material and cause damage to the worktop over time.

Do not allow oven and dishwasher doors to remain slightly open for ventilation purposes because the escaping heat and moisture could result in heat damage and swelling in adjacent furniture components.

Avoid excessive or prolonged wetting. Wipe up all spillages immediately. Clean all floors with minimal water to ensure that the plinth of the units is left dry and avoid abrasive cleaners.

Avoid leaving hot appliances e.g. hair dryers and straighteners, on veneered surfaces. If there are any issues with your plinths on moving in, please contact your housebuilder, as follow-up trades will have caused this after the kitchen was fitted.

DOORS AND DRAWER FRONTS

These should be wiped clean with a cloth dampened with soapy water. Avoid over-wetting. Do not use any abrasive cleaning agents, acids, bleaches, petroleum-based cleaners or solvents. Similarly, do not use scouring pads, wire wool or any similar cleaning aids.

INTERIORS OF UNITS

Brush out any loose dust, and clean interior surfaces with a cloth dampened with soapy water. Avoid overwetting. Polish surfaces with a soft, dry duster. Avoid harsh or abrasive cleaning materials, excessive water, or other liquid.

APPLIANCES

It is the homeowner's responsibility to carefully read the appliance manufacturer's instruction booklets and register each appliance directly with the relevant manufacturer to ensure the guarantee is recorded. For any appliance customer care claims, please get in touch with the manufacturer directly. Each appliance manufacturer's website and customer care contact details can be found on the internet. If the manufacturer asks for Proof of Purchase, provide them proof of purchase of the property, not the individual appliance.

WORKTOPS

Most everyday stains may be removed by wiping down surfaces with a dampened cloth and soapy water. Certain chemicals and strong dyes can cause damage and discolouration. Spillage of such things as beetroot juice, concentrated fruit juice, red wine, dye, shoe polish, chemicals, etc. should be cleaned immediately.

Wipe up all spillages immediately as any liquids left standing on worktops can cause the worktop to 'blow'. Never chop food or place hot pans or dishes directly on worktops or sinks.

Laminate worktops typically show defects or installation issues within 2-3 weeks. Outside of this time, problems arise by not following the customer care guidelines, and any remedial work required would be chargeable.

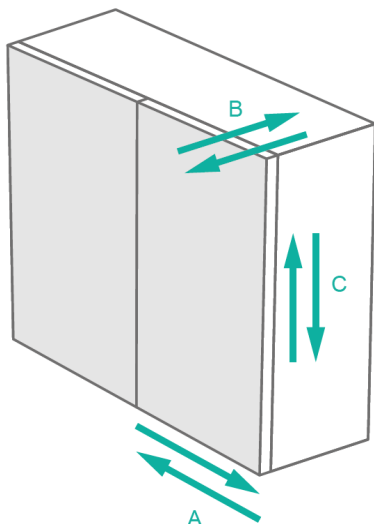
SINKS

Routine cleaning of your stainless steel sink is easy if this simple procedure is followed:

- 1) After use, wipe the bowl and drainer with a soft, damp soapy cloth and rinse with clean water. In hard-water areas, applying Cif will avoid any build-up of dull film of water-borne deposits.
- 2) Although stainless steel is an extremely durable material and will withstand a great deal of hard use, it can be scratched by hard or sharp objects. If the surfaces are to be kept in a blemish-free condition, reasonable care should be taken when handling such items.
- 3) Bleach, if left in sinks, will cause staining or pitting of the surface; at its worst, bleach will cause holes to be formed. It is strongly recommended that bleach is washed and rinsed away with plenty of clean water if spilt or poured into a sink.
- 4) Stainless steel does not rust. However, wire wool products and ferrous water supply pipes can leave minute ferrous particles which can adhere to a stainless steel surface and cause the appearance of small rust stains.

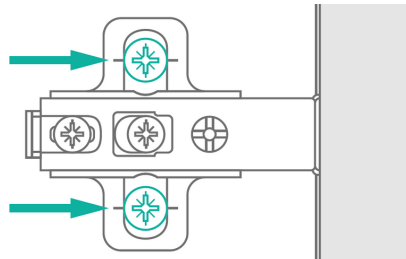
The warranty for the sinks and taps passes to the homeowner to contact the manufacturer directly. If in doubt, contact your housebuilder.

HINGE ADJUSTMENT



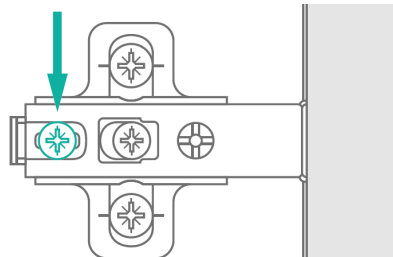
A. Left / Right Adjustment

Turn the screw indicated.



B. Forwards/ Backwards Adjustment

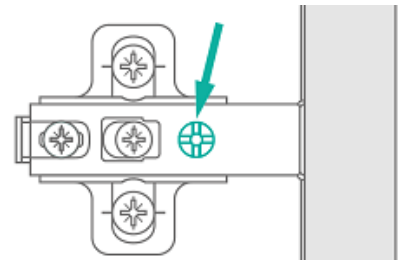
Loosen the screw, move the hinge on the oval slot and re-tighten the screw.



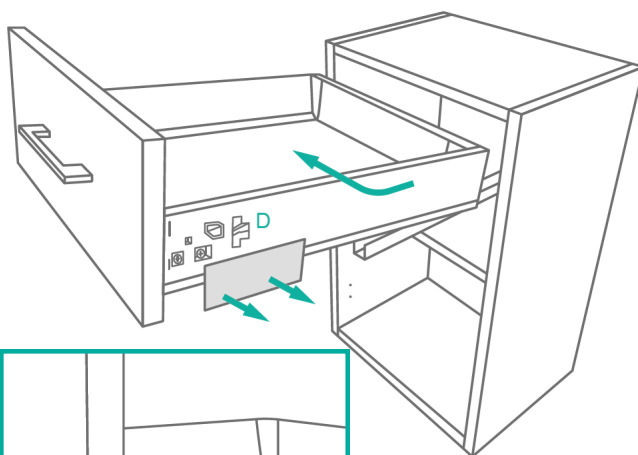
C. Up/ Down Adjustment

Loosen the screws on each hinge plate. Move the hinges and door on the oval slot, and then re-tighten the screw.

TIP: Someone helping hold the door whilst the other person adjusts the screw will help.



DRAWER BOX INSTRUCTIONS



Drawer box Removal

Remove the Plastic Cover Caps to reveal the fixings. Lift the catches at "D" on both sides of the drawer, pull the drawer towards you (still holding the catches) and lift the drawer upwards.

Drawer box re-fitting

Step 1) Pull the runners entirely out of the cabinet.

Step 2) Sit the drawerbox on top of them and push the drawer into the unit - it will lock into place automatically.

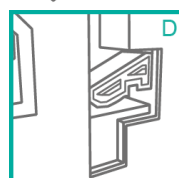
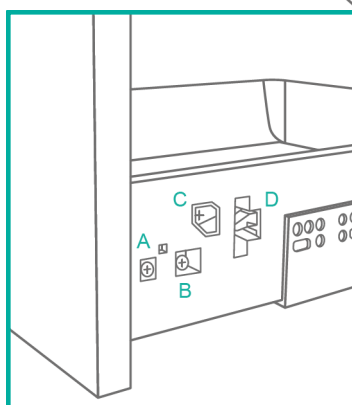
Step 3) Re-fit the plastic cover caps over the fixings. TIP: The caps are handed, so check for L & R markings on the reverse of each.

Drawer Front Adjustment

A. Turn this screw to adjust the fronts from side to side (This should be rarely needed).

B. Turn this screw to adjust the fronts up or down (Useful for levelling).

C. Should you need to remove the fronts, turn this screw firmly to release the drawer front brackets.



Weight Limit of Drawer Boxes

The maximum load capacity of a drawer is 40kg and should not be exceeded.

Weight Limits of Wall Cabinets

Please see below the maximum weight limits of wall cabinets. The weights shown below are the maximum load capacity as a result of testing and should not be exceeded and the weight in the wall cabinet should be equally distributed.

Cabinet Width	Recommended Weight Limit Per Cabinet
Single Door Cabinet (150 - 600mm)	x kg
Double Door Cabinet (800 - 1,000mm)	x kg

OUR GUARANTEE

With careful installation and proper aftercare, your Ellis furniture will provide years of trouble-free service.

If, however, within the period of your two-year guarantee, a manufacturing defect is reported to us, we shall replace or, at our option, repair the part or parts free of charge. We shall not be liable for any consequential loss/damage, further unfitting/ refitting costs or financial compensation. JT Ellis does not guarantee to provide replacement parts identical to the originals but will provide the nearest equivalent. Some shades, colours and grain variations are natural features of all real timber due to the composition of the material. Our products are manufactured from a combination of different materials; therefore, there are inevitably some variations. JT Ellis uses all reasonable endeavours to keep variation to a minimum.

The Ellis guarantee is limited to components manufactured by the company. It excludes electrical components, sanitaryware, plumbing supplies, appliances, accessories, ironmongery, handles, glass, mirrors, worktops and door frontages not manufactured by JT Ellis.

These excluded goods are covered indirectly by each individual manufacturer's warranty.

The guarantee does not apply to product failure due to the faulty workmanship of anyone other than someone authorised by JT Ellis or any alteration or repair by you or by a third party who JT Ellis does not authorise to repair.

The guarantee cannot be transferred between homeowners, even if the house is sold to a second buyer within the warranty period. The guarantee also does not cover consequential or incidental damages. If your Ellis Furniture is part of a new housing development, please get in touch with your house builder directly to discuss your guarantee.

JT Ellis will endeavour to resolve any claim in a timely manner, allowing for site reports, product analysis where necessary, re-manufacture and delivery. Depending on the type of claim, this can be just a few days, or with more complex claims, may be significantly longer.

Your J.T. Ellis guarantee does not affect your statutory rights.

